



Partnership Southwark Programme Team Profiles



HAYLEY ORMANDY

Programme Director

Host organisation: South East London CCG

WHAT DOES MY ROLE INVOLVE?

As Programme Director for Partnership Southwark, I have responsibility for leading and developing the overall Partnership Southwark programme in line with the strategic objectives and priorities set by the Partnership Southwark Board. I lead the Partnership Southwark programme team and work closely with our Strategic Chair, partner organisations, and a range of stakeholders across the wider system/ community to ensure we deliver on the overall vision and ambition for the partnership; are aligned to partner and population health priorities; and deliver real tangible impact that makes a difference for our residents and workforce.

MY PREVIOUS EXPERIENCE INCLUDES...

- Concurrently with my Partnership Southwark role, I am on secondment to King's Health Partners as the Programme Director for the Institute of Diabetes, Endocrinology and Obesity.
- Over the last ten years, I have held senior level roles within NHS clinical commissioning, integrated care networks and within a healthcare management consultancy. I have helped set up and develop GP Federations and integrated care partnerships, led community-based care transformation and service re-design. I am passionate about population health and embedding new ways of working across organizational boundaries to improve people's experience and reduce inequalities.
- Prior to my time in the UK, I worked as a senior policy advisor within the New Zealand government.

ACCOMPLISHMENTS I'M PROUD OF...

Being admitted as a barrister and solicitor to the High Court of New Zealand, being exposed to incredible life experiences and people in my travels around the world and completing the Nye Bevan Leadership Programme for aspiring directors within the NHS.





LOUISE PISANI

Programme Manager

Host organisation: Guy's & St Thomas' NHS Foundation Trust

WHAT DOES MY ROLE INVOLVE?

As Programme Manager for Partnership Southwark, I am responsible for working in collaboration with the Programme team and all stakeholders across the health and care system, to bring the Partnership Southwark vision and ambition to life, making a positive difference for the people in Southwark. I lead on Age Well and Care Well, two programmes of work focused to deliver improved outcomes for older people in the community and in care and residential homes, supported by an amazing health and care workforce, all working hard to collaborate and join up services to improve patient care and experiences.

MY PREVIOUS EXPERIENCE INCLUDES...

- Over the last ten years I have led large-scale transformation programmes within London and internationally (US) working within and across public sector organisations including TfL and the Police (BTP and the MPS).
- More recently I have held management roles within NHS England, NHS Clinical Commissioning, GP Federations, Primary Care Networks and integrated care networks. I have supported and managed the strategic programme plans and operational delivery of a GP Federation, integrated care networks and drove transformation initiatives across neighbourhoods involving local people and communities.
- I grew up in Southwark so I'm extremely passionate about making a difference here for our local population and our workforce.

ACCOMPLISHMENTS I'M PROUD OF...

- I'm a very proud mother to a one-year-old walking, talking toddler!
- Being an Operations Manager at our COVID-19 Vaccination centre in North Southwark working alongside an incredibly dedicated team of Directors, clinicians, operational staff and volunteers.
- Delivering a high profile programme and social movement working to eradicate sexual offences on the transport network, my leadership in collaboration with a collection of womens networks led to an increase number of arrests and reports to police by 40% in 6 months.
- I'm currently in the final stages of completing an MSc in Project Management.





WENDY MCDERMOTT

Programme Manager

Host organisation: Guy's & St Thomas' NHS Foundation Trust

WHAT DOES MY ROLE INVOLVE?

As Programme Manager for Partnership Southwark, I have responsibility for working with the Programme team and collaboratively with all stakeholders across the system, to bring the overall vision and partnership ambition to life. I lead on two population focused programmes set to deliver meaningful and impactful outcomes, which pro-actively seek to address the inequalities that exist for both Children & Young People and Working Age Adults in the London Borough of Southwark.

MY PREVIOUS EXPERIENCE INCLUDES...

- A registered Occupational Therapist with a career spanning over 30 years in the NHS and Social Care including operational practice and management, leadership, strategy and transformation - in a variety of roles across South East London.
- A pioneering role in Greenwich, as integration lead, developing new models of working and bringing services together to work in new and innovative ways to deliver holistic, person centered care and crisis prevention, which were aligned to Primary Care Networks.

ACCOMPLISHMENTS I'M PROUD OF...

- Establishing the Community Falls Team in 2004, which paved the way for the next phase of a fully integrated falls and fracture pathway, also receiving a Citizens Award in 2015, whilst in my role as integration lead for Greenwich Coordinated Care.
- Couch to 5K – I can actually run!





RHIANNON HANDSLIP

Assistant Project Officer

Host organisation: South East London CCG

WHAT DOES MY ROLE INVOLVE?

As Assistant Project Officer for Partnership Southwark, I have responsibility for supporting the overall Partnership Southwark programme governance and team. I work closely with our Strategic Chair, Director, Programme Team, and partner organisations, to support specific projects such as our programme and enabler workstreams; including Workforce and Live Well with a focus on the Community Mental Health Transformation work.

MY PREVIOUS EXPERIENCE INCLUDES...

- Working with SEL CCG and the SEL Commissioning Alliance from 2018.
- Over the last ten years, I have held roles as an Office Manager and EA managing facilities, IT and systems. I have set up developed and implemented recruitment and HR management strategies, policies and tools growing the team by 70%. And led on invoice management, Project logistics including events and activities, website management and tendering and procurement processes.
- I am passionate about improving people's experiences and reducing inequalities.
- Prior to my time in the NHS, I coordinated the King's Fund's Safer Birth's Network, worked in the VCS and service design sectors working on a range of areas including facilities, improving database design and use to recover significant gift aid revenue, SLaM's Wheel of Wellbeing and the Nesta Open Data Challenge Series .

ACCOMPLISHMENTS I'M PROUD OF...

Completing the CIPD Level 5 Certificate in HR Management in 2019 while working full-time. I have also worked with Crisis in a range of volunteer roles since 2015, most recently as Services Liaison Volunteer working with health and care providers and services to give our guests the care they need and ensure providers are supported in their delivery.





PAUL RAVENSCROFT

Interim Communications & Engagement Lead

Host organisation: South East London CCG

WHAT DOES MY ROLE INVOLVE?

As Interim Communications and Engagement Lead, I have responsibility for developing the organization's presence and building its brand, and delivering high-quality communications and engagement activity working closely with constituent partners. I also support and help coordinate the borough's Covid-19 communications activity, with a particular focus on delivering an effective campaign to drive vaccinations in the under-35s.

MY PREVIOUS EXPERIENCE INCLUDES...

- I have over 25 years' experience working on both sides of the media, firstly as a national newspaper journalist – broadsheet and tabloid – and latterly in communications, engagement and stakeholder relations.
- All of my communications roles have been in complex, highly regulated sectors, including heading communications for Europe's largest transport and infrastructure project, and setting up from scratch an issues and crisis communications function for one of the world's largest financial institutions.
- I have worked across all three sectors of health, heading up communications in the public sector for an NHS mental health and learning disability trust, in the private sector for the UK's leading independent hospital group, and in the third sector for the country's largest health charity.

ACCOMPLISHMENTS I'M PROUD OF...

- As a journalist I was proud of my record of exposing corruption and criminality, and highlighting the hypocrisy of politicians.
- I am one of only four staff credited by the CEO with saving the UK's largest independent hospital group BMI from the private healthcare competition enquiry which threatened, without good cause, to bankrupt the group.





ANU SINGH

Strategic Chair

Host organisation: Southwark Council

WHAT DOES MY ROLE INVOLVE?

As the Strategic Chair I bring a real passion and expertise in integrated partnerships, community empowerment and people powered health. I champion the importance of an asset-based approach to partnership working, especially with our communities, to build health and to tackle inequalities. My role involves enabling and galvanizing the partnership, maximising the benefits of collaborative working, addressing any conflicts, enabling shared decision making and driving effective collaborative delivery.

MY PREVIOUS EXPERIENCE INCLUDES...

I joined Partnership Southwark for a 12-month term as independent Strategic Chair in early 2021. I have a portfolio career which includes being on the Board of 2 Mental Health Trusts, and the Vice Chair of an Integrated Care trust. I also held a national role for NHS England as Director of Patient Participation and Insight 'People Powered Health' brief - encompassing person centred care, self-care, equality and diversity, partnerships along with patient participation and insight. Prior to my portfolio career, I worked for 20 years in Local Government and was a Director of Adult Social Care along with various leadership roles in social care and education operations, community development and cultural services.

ACCOMPLISHMENTS I'M PROUD OF...

While at NHS England I was lucky enough to work with the newly formed Social Prescribing Network, and had the privilege of introducing the role of the very first Clinical Director for Social Prescribing - quite a culture change!

